

Smoke Detector Returns

Brand Name	Company	Mailing Address/Phone	Information
Dicon Global, American Sensors, Garrison, North American	Dicon Global	moving Brampton, Ontario L6T 0C6 Canada 800-387-4219	Sister company to First Alert; follow instructions for First Alert and call them. In this phone call, I was told it's \$1/unit. Check when you call.
Family Safety Products	Family Safety Products	Returns, 2879 Remico St. SW, Grandville, MI 49418 616-530-6540	They do not sell smoke detectors.
FireX	Invensys Controls	"For Disposal Only", 28C Leigh Fisher Blvd., El Paso, TX 79906 800-445-8299	Sent web e-mail 3/25/14; received notice that they will respond
First Alert, BRK, Family Gard	First Alert	Customer Service Disposal, 3901 Liberty St. Rd. Aurora, IL 60504 800-323-9005	Under 5 units, send to Aurora for free; \$1 each above 5 units and send to check to Aurora with memo: acct #02387463; then they call with Texas address for mailing the detectors; have count by model #; must be intact
Gentex	Gentex	Returns, 600 N. Centennial St., Zeeland, MI 49464 800-436-8391	Sent regular e-mail 3/25/14
Honeywell	Honeywell	Returns, 1985 Douglas Dr. N., Dock 4 (MN10), Golden Valley, MN 55422 800-328-5111	They no longer accept smoke detectors back.
Kidde, Lifesaver, Nighthawk, FireX (only brands that have "Mebane, NC" address on back?)	Kidde	1394 S. Third St., Mebane, NC 27302 800-880-6788	Call Dawn Stout at 919-304-8295 and provide model numbers and obtain authorization number to return. She said Kidde has purchased many companies over the years and if they have the model number on file, they will accept the device. See information sheet from Kidde.
Masterguard	Masterguard	801 Hammond St., #200 Coppell, TX 75019 877-453-3473	Responded by e-mail 03/26/14 that their detectors do not have radioactive materials and they do not take them back.
System Sensor	System Sensor	3825 Ohio Ave. St. Charles, IL 60174 800-736-7672	Call them to get a return authorization number; return units by System Sensor only with check for \$5/unit; put authorization number on check
Triad Safety Systems	Triad Safety Systems	4595 Airport Rd. Kearney, NE 68847 800-240-7681	Their detectors do not contain radioactive materials—they are all photoelectric

GENERAL INSTRUCTIONS: Call the company and be prepared with a list of smoke detector model numbers and date of manufacture. Get an authorization number from them and mail the detectors to them with a check if applicable. The mailing address may be different than the address above for detector returns. Devices should be intact and batteries removed.

Sources: Phone survey March 2014. Upper Valley Lake Sunapee Regional Planning Commission, Lebanon, NH